



Tuesday 11th October 2016 17:00-18:30 hours
IWMP Patient Reference Group Meeting

Attendees:

Geoff Brown (GB) - Chair	Dr David Cockshoot (DKC)	Pierre Richterich (PR)
Daniel Field (DF)	Margaret Bawcombe (MB)	Ken Smith (KS)
David Morgan-Rees (DM-R)	Marieke Koenhorst (MK)	Barbara Hartley (BH)

Absentees:

Dr Christian Lachmann (CML)	Annika Gilljam (AG)	Rachael Pengelly (RP)
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Agenda:

1) Apologies for Absence

Apologies were received from Chris Lachmann, Annika Gilljam and Rachael Pengelly.

2) Declaration of Interest

There were no declarations of interest.

4) Minutes of Last Meeting on 12th April 2016

The date on the footer of the minutes from the meeting in April should be 12th April and not 21st April. Otherwise the minutes were agreed as a true and accurate record. A copy can now be circulated to the virtual PPG.

Action: RP to amend the footer with the correct date.

4) Friends & Family Test (FFT) Results

BH stated that the morning she had spent in the waiting room, chatting to patients had proved to be extremely successful. She had been given back 26 responses to the survey of which 21 stated they would be highly likely to recommend the practice and 5 stated likely to recommend the practice. Patients had been very amenable to her. Only one patient declined to complete the survey. MK and MB volunteered to help if this was to be carried out again. BH said it would be advantageous to have a clip board to use when asking patients to complete the survey.

DM-R stated that this surgery had relatively few 'no shows' compared to other surgeries. The text responses, from patients, have also proved to be positive. GB stated the excellent treatment he had recently received. He had visited the surgery and been admitted immediately to Airedale, by Dr Chambers. Committee members all agreed on the excellent service provided by the practice.

Overall the Practice was very pleased with the responses received. There was some discussion regarding future Friends and Family Tests and how they would be performed and the value of such tests.

5) Wharfedale Cardiac Club – Ken Smith

KS informed the meeting of the Wharfedale General Hospital Cardiac Club. This is aimed at those who are rehabilitating from a cardiac event or have cardiac risk factors. The club is essentially a charity with members paying a donation of £4 per session although they will treat any members for free should the need arise. At present there are four sessions per week 6pm and 7.30pm every Monday and Thursday. The gym is well equipped and run by qualified physiotherapists, who have an additional qualification for cardiac patients. There was a general appreciation of Ken's efforts with the club and DKC gave permission for posters to be placed on the waiting room notice board.

Action: KS to bring posters and leaflets for display in the practice.

Action: Mk said she would ask at Airedale Hospital re: displaying posters.

6) Practice Learning Time (PLT) – David Morgan-Rees

David M-R expressed interest in getting more information about what activities occurred during PLT. As Rachael Pengelly was absent from today's meeting it was decided that this item would be deferred to the next Practice meeting.

5) Overprescribing of Antibiotics – Barbara Hartley

BH has attended a meeting at Manchester University with other PPGs and interested bodies to discuss antibiotic drug resistance in the NHS.

There appears to be much pressure placed on Doctors to prescribe antibiotics. In many cases it would be beneficial to initially visit the pharmacist and only visit the Doctor on their recommendation. This was discussed. Many people feel they need reassurance from their GP, especially when children are involved.

BH informed the meeting of Advanced Prescriptions. DKC outlined the current Practice policy which is that these are used on occasion when there is uncertainty about the nature of an infection and the prescription can be taken to the chemist at an advanced date if the clinical condition deteriorates within set criteria.

DKC stated that deferred scripts have been used for fifteen years and that over prescribing of antibiotics was largely a hospital problem.

6) AOB

- Airedale, Wharfedale and Craven Patient Group Network Meeting
Looking at informing the general public of services available in their area, i.e. create booklets/ posters outlining what services were available in the locality for patients to seek help outside the NHS. These included voluntary organisations etc. PPGs could help in this. It was agreed that this would place extra financial pressure on GP Surgeries.
DM-R stated that Bradford Council has already produced a booklet which is available in libraries and various medical centres. He will obtain a copy and share this with the next meeting to review this to see whether it is something which is currently in place which would fulfil the

objective of a mapping resource for non NHS care.

- Diabetic Services
DKC confirmed that he was responsible for a Diabetic Clinic in the practice. Dr M French, Ilkley Moor Medical Practice, was responsible for a Diabetic Hub, patients from other practices could be fed into this service.

7) Date of the Next Meeting

The date of the next meeting is to be arranged by Rachael Pengelly and circulated with the minutes from today.

Minutes taken by:

Margaret Bawcombe & Dr David Cockshoot