

Monday 10th June 2019 17:00-18:30 hours IWMP Patient Reference Group Meeting

Attendees:

Geoff Brown (GB) - chair Rachael Pengelly (RP) Dr Chris Lachmann (CML)
Margaret Bawcombe (MB) Annika Gilljam (AG) Ken Smith (KS)
David Morgan-Rees (DM-R) Marieke Koenhorst (MK) Bryan Ellings (BE)

Absentees:

Dr David Cockshoot (DKC)

Agenda:

1) Apologies for Absence

Apologies received from Dr David Cockshoot.

2) Declaration of Interest

There were no declarations of interest.

3) Minutes of Last Meeting on 18Th March 2019 & Actions

The minutes were agreed as a true and accurate record. There were no outstanding actions to discuss. A copy can now be circulated to the virtual PPG and placed on the practice website.

4) Practice List Size & Mayfield View Update

The list size continues to grow and Mayfield View Nursing Home has now started to accept residents. The funding available to Ilkley Moor Medical Practice to provide ward rounds to care homes has now been withdrawn so the practice will no longer be able to offer such a bespoke service. This will impact on the existing nursing homes in Ilkley as well as Mayfield Court. Historically Ilkley Moor have taken all the care home residents because of the funding stream but this will change going forward and there will be a 31% IWMP 69% IMMP split. The Care Home Manager has been advised to approach Airedale Wharfedale & Craven CCG and Airedale Hospital to ascertain if there are any new ways of working that may support the home.

5) eConsults

eConsult lets patients seek advice from their own GP by completing a quick online form through SystmOnline. The facility is available 24 hours a day, 7 days a week and research shows that 70% of eConsults are dealt with without the need for a face to face appointment.

RP provided printed copies of the eConsult template that will be available to patients in 2-4 weeks. Once completed by the patient a GP will respond within 48 hours. This is an additional service for patients and the practice anticipates this will benefit working patients in particular.

6) Primary Care Networks Update

• Extended Access Hub - Springs Medical Centre

Currently the extended access hub is based at Addingham Medical Practice but from 1st July it is moving to Springs Medical Centre. Patients will continue to have access to evening appointments Monday to Thursday until 8pm and the service will be covered by GPs from all eight Wharfedale, Airedale & Craven Alliance (WACA) member practices. Friday evening and weekend appointments will also still be available but the service will be based at Silsden Medical Practice.

8) AOB

How to attract younger PPG members

DMR feels the PPG would benefit from the involvement of younger members and would like to explore new ways of doing this. CML stated he would try and think of appropriate patients to invite and would also discuss this with the other GPs at the practice. CML also asked if MK knew any patients of a similar age who may be interested.

Action: AG and DM-R asked that RP send them the PPG invitation letter and they would revisit the wording.

9) Date of Next Meeting

It was agreed that RP would circulate a suggested date with the minutes.

Rachael Pengelly 24th June 2019