



**Monday 18<sup>th</sup> March 2019 17:00-18:30 hours**  
**IWMP Patient Reference Group Meeting**

**Attendees:**

Pierre Richerich (PR) - Chair	Rachael Pengelly (RP)	Ken Smith (KS)
Margaret Bawcombe (MB)	Annika Gilljam (AG)	Dr Chris Lachmann (CML)

**Absentees:**

Dr David Cockshoot (DKC)	Geoff Brown (GB)	Mike Gibbons (MG)
David Morgan-Rees (DM-R)		

**Agenda:**

**1) Apologies for Absence**

Apologies received from Dr David Cockshoot, Mike Gibbons & David Morgan-Rees.

**2) Declaration of Interest**

There were no declarations of interest.

**3) Minutes of Last Meeting on 1<sup>st</sup> October 2018 & Actions**

An amendment was made to number 2 - Mike Gibbon's initials were corrected to MG. It was agreed that there were no actions outstanding.

**4) Laila Ahmed, Engaging People Project Lead, CNET**

Laila works for Engaging People who support the Clinical Commissioning Group (CCG) with engagement activities, and have been awarded the the project to support practices in Airedale, Wharfedale & Craven around PPG and volunteering development. The AWC Patient Network has struggled to continue due to people stepping down, and the feedback from those involved is that Engaging People needs to start by building involvement at practice level.

Engaging People are a partnership of VCS organisations (CNET, HALE, Healthwatch Bradford & District, & BTM) who have good experience in reaching different communities and supporting volunteers from a wide range of backgrounds. They are funded by a CCG grant and have worked with the CCG on a number of different projects, including supporting the Castleberg Hospital consultation, and carrying out surveys around changes to prescriptions. Their expertise and community development approach will be valuable.

Laila attended the meeting to start talking to PPG members to find out what's working well and what's needed from our perspective. Ultimately, the role of Engaging People is to involve more of the general public in community groups, schools and organisations.

It was acknowledged that IWMP struggle to attract PPG members under the age of 40 and perhaps there may be a better way of doing this.

Laila also mentioned the Patient Network Planning meeting on 1<sup>st</sup> May 2019, 5pm – 7pm at Central Hall, Keighley and stated that all were welcome. GB and PR logged their interest and hoped to attend.

#### **5) Practice List Size & Staffing Update**

The registered list size has now reached 4800 and is still increasing. The practice is certainly feeling the pressure from Mayfield View Nursing Home and Scholars Place (assisted living apartments). There will potentially be new ways of working through the Primary Care Networks (see item 6) which may assist with this.

The practice is also pleased to announce that a new Practice Nurse has been appointed to work alongside Margaret and is due to start in July 2019. It is hoped that this will ease the pressure on nursing appointments.

#### **6) Primary Care Networks**

RP and CML explained that since the NHS was created, the population has grown and people are living longer. Many people are living with long term conditions such as diabetes and heart disease, or suffer with mental health issues and may need to access their local health services more often.

To meet these needs, practices have begun working together and with community, mental health, social care, pharmacy, hospital and voluntary services in their local areas in *primary care networks*.

Primary care networks build on the core of current primary care services and enable greater provision of proactive, personalised, coordinated and more integrated health and social care. Clinicians describe this as a change from reactively providing appointments to proactively care for the people and communities they serve. Where emerging primary care networks are in place in parts of the country, there are clear benefits for patients and clinicians.

Refreshing NHS Plans for 2018-19 set out the ambition for CCGs to actively encourage every practice to be part of a local primary care network so that these cover the whole country as far as possible by the end of 2018/19. Primary care networks will be based on GP registered lists, typically serving natural communities of around 30,000 to 50,000. They should be small enough to provide the personal care valued by both patients and GPs, but large enough to have impact and economies of scale through better collaboration between practices and others in the local health and social care system.

IWMP are part of a network that includes Grange Park in Burley, Ilkley Moor and Ling House in Keighley and as collaborative working progresses RP and CML will update the PPG.

**7) GDPR Regulations**

RP explained the new regulations that came in to place in May 2018. Data protection guidelines are far tighter and individuals have the 'right to be forgotten'.

RP asked if all members will still happy to share their contact details with one another and there was full agreement.

**8) AOB**

There was no other business to discuss.

**9) Date of Next Meeting**

Monday 10<sup>th</sup> June 2019 at 5:00pm.

**Rachael Pengelly**

**7<sup>th</sup> May 2019**