



Monday 30th April 2018 17:00-18:30 hours
IWMP Patient Reference Group Meeting

Attendees:

Pierre Richterich (PR) - Chair Dr Chris Lachmann (CML) Rachael Pengelly (RP)
Ken Smith (KS) Annika Gilljam (AG) Mike Gibbons (MG)
Marieke Koenhorst (MK)

Absentees:

Dr David Cockshoot (DKC) Geoff Brown (GB) David Morgan-Rees (DM-R)
Daniel Field (DF) Margaret Bawcombe MB)

Agenda:

1) Apologies for Absence

Apologies received from Dr David Cockshoot, Geoff Brown, David Morgan-Rees, Daniel Field & Margaret Bawcombe.

2) Declaration of Interest

Mike Gibbins stated he was part of the Bradford Health & Safety Care Community, Bradford Health & Safety Regional Body & Governor of Bradford Teaching Hospitals Foundation Trust.

3) Minutes of Last Meeting on 5th February 2018 & Actions

The minutes were agreed as a true and accurate record. PR found the presentation from Simon Booth (Social Prescriber) very informative and a considered it a positive addition to the services at the practice.

4) Ten Points Handout

The final draft of the handout was signed off by the group. RP to arrange printing and to place the document in reception for patients to take away.

5) CQC Inspection

RP provided a brief overview of the inspection. Getting to the practice proved very challenging due to the snow however the full CQC team arrived and stayed for most of the day. The overall rating the practice received was good with access to appointments as an outstanding area. It was acknowledged that the results from the national patient survey were consistently high and patients had access to a named GP. There was excellent continuity of care and evidence of a cohesive team with a clear leadership structure. All the IWMP team were very happy with the outcome and felt it demonstrated how hard everyone worked at the practice.

6) Staffing Update

RP informed the group and two new Receptionists, Sonia Watson & Alison Wilson who joined the team in the Spring along with Sarah Ronan, Practice Nurse.

RP to add their details to the website and practice leaflet and they will all wear name badges so they will be easily identifiable to patients.

The arrival of Rose Killingray, Physiotherapist has proved very successful. Patients can be booked directly with Rose when calling the practice with a muscular skeletal problem. CML explained that her role was funded by Airedale, Wharfedale & Craven CCG as part of an Enhanced Primary Care Scheme. RP & CML hope the funding will continue after March 2019.

7) McCarthy & Sone Development: Practice Implications

D M-R discussed the potential implications for the practice with the construction of 100 assisted living apartments and an 80 bed care home in the town. RP stated that the practice unfortunately had not been consulted in the initial planning stage and it was unclear how this may impact on the service. DM-R asked if the practice could close their list should there be an influx of new registrations however RP stated that has to be exceptional circumstance and permission has to be sought from NHS England.

Action: RP agreed to brief the group at the next meeting with any news.

8) AOB

- Prescriptions
Periodically the online system prevents patients from re-ordering medication which can be very frustrating. CML explained that this was for patient safety and it may be that the medication isn't yet due or there needs to be a medication review completed. CML recommended that if a patient in danger of running out to call the practice and speak to a prescriptions clerk.

9) Date of Next Meeting

Monday 10th September 2018 at 5:00pm.

Rachael Pengelly
30th August 2018