

Ilkley Wharfedale Medical Practice
Patient Participation Group Local Survey - Action Plan 2015-16

No.	Question	Responses	PPG Comments	Actions	Lead	Progress
28	General Feedback	There were several comments about the potential need for early morning, evening or weekend appointments for working patients.	The PPG supported the suggestions and asked that we perhaps initially offer some early morning/late evening appointments purely for working patients.	In June 2016 there is going to be a change to the GP working patterns. This will allow the practice to start offering later evening appointments. In the interim Dr Lachmann will be providing an early morning surgery every Tuesday starting after Easter.	Practice Manager & Dr C Lachmann	In progress. An early morning surgery is due to start week beginning 11th April 2016 and a later evening surgery will start July 2016.